

# Warranty

# All KISS Products Are Sold Through KISS Distributors Only.

# **PRICES**

All prices are subject to change without notice.

# **SHIPPING**

Shipments are F.O.B. Baltimore, Maryland. KISS Technologies, LLC shall not be liable for carrier delay. Under normal conditions, if in stock, orders will ship on the same day or next day as they are placed.

#### **DAMAGED IN TRANSIT**

Inspect all packages upon arrival. If a box has been damaged in transit, **do not accept it.**Inform the driver, KISS Technologies, LLC and the distributor.

#### **RETURN POLICY**

To return items, a RMA must be obtained within 30 days of the invoice date.

Returned items must be received within 90 days of the invoice date. Merchandise sent without a RMA will be refused.

No credit will be issued for individual components that were purchased in a kit. Credit will be issued for a kit only if the entire kit is returned. The customer will incur return shipping costs, unless the product is defective.

# **WARRANTY**

KISS Technologies, LLC warrants that its products shall be free from manufacturing and quality defects for a period of 12 months after shipment to customer. Any part found defective under normal and correct use will be replaced at no charge. This warranty does not cover damages, including those caused by abuse, mishandling, accident, or unreasonable wear and tear. Straps are not warranted against soilage or staining. Closure material on straps is warranted for 60 days under normal use.

# **LIABILITY**

Liability for breach of warranty shall be limited to product replacement, and customer waives all other remedies. We shall not be liable for loss of profits, loss of use, damages of any kind, or costs of replacement incurred by the customer.

#### **OTHER**

Both merchant and customer within shall be governed by the laws of the State of Maryland. There shall be no modification to this agreement, except as agreed in writing signed by both parties.